

A newsletter from Arrowhead Cooperative

The High Line

By Line

May 2018, vol. 23



Please join us at the 65th Arrowhead Cooperative Annual Meeting!

Saturday, June 9th

Registration begins at 8:30am at the Cook County High School. Remember to bring the registration coupon from your annual report to receive a \$10 credit on your electric bill and to register for door prizes.

We will be collecting donations for the Cook County Food Shelf. Bring a non-perishable item or a check and receive a free LED light bulb.

The Cook County Vikings Softball Team will be helping us serve a delicious breakfast of eggs, pancakes, sausage, and plenty of real maple syrup from our Lutsen producers.

Breakfast will be available from 8:30 – 10:00am in the ISD 166 cafeteria.

The meeting begins at 10:00 in the Arrowhead Center for the Arts. This a great opportunity to learn about the Cooperative's plans for 2018 and to ask questions for the board and management.

We will have some fun prizes donated by local businesses so be sure to stick around for those as well.

**JOIN
US**

Coming soon, to a mailbox near you!

Later this month all members will receive the 2017 Arrowhead Cooperative Annual Report. The publication includes a summary of last year's financials as well as a report from General Manager, Joe Pandey. The Annual Report also includes your ballot to vote for candidates for the Board of Directors.

This year three seats are up for election:

- District 2 (Colvill & Maple Hill)
- District 4 (Rosebush & Devil Track)
- District 5 (Pike Lake & Cascade)

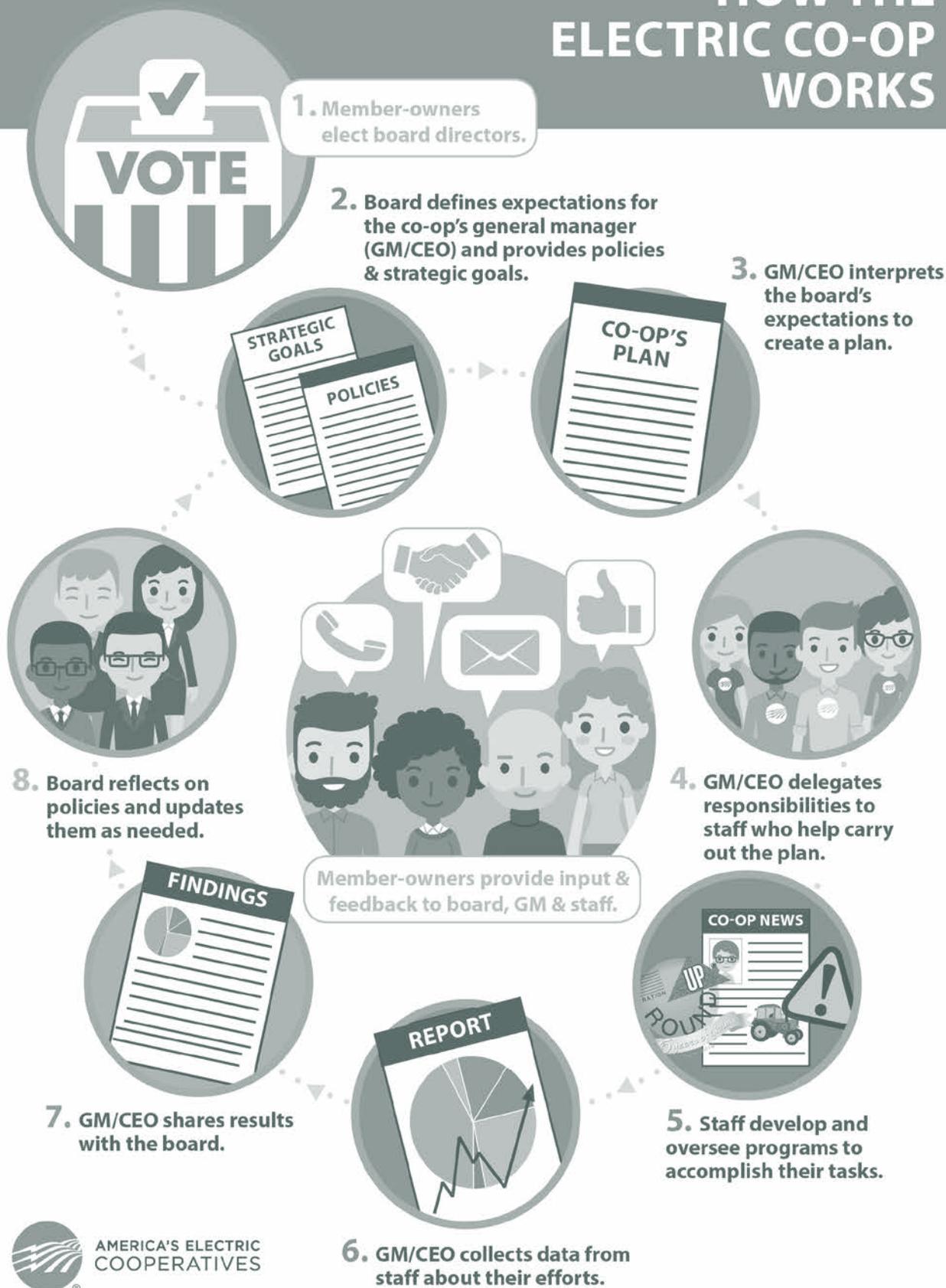
The Annual Report will have short bios for each of the candidates.

Although candidates are elected to represent a specific district, ALL members may vote in the election.

Please choose one candidate in each district and enclose your ballot in the envelopes provided. Sign the outer envelope and mail it (postage paid!) to our office.

Ballots must be received in our office by Friday, June 8th if mailed. If you prefer, you can bring your ballot with you to the Annual Meeting on Saturday, June 9th.

HOW THE ELECTRIC CO-OP WORKS



Remember to Plug into Safety

In May, electric cooperatives across the country promote safety awareness to coincide with National Electrical Safety Month. Every year, thousands of accidents occur due to shock hazards, and Arrowhead Cooperative is committed to educating the public about potential electrical dangers in the home.

Through electrical safety awareness and education, we can all play a part in preventing electrical hazards and injuries in the future. Together, let's plug into safety this May. Follow us on Facebook for safety tips all month long.

Let's get National Electrical Safety Month started with a quick and easy safety check on your Ground Fault Circuit Interrupters (GFCI). You probably have GFCI outlets in your home -they look slightly different from standard outlets and have TEST and RESET buttons.

GFCI protection is required for outlets installed in bathrooms, garages, laundry areas, and outdoors. Any outlet within 6 feet of a sink, tub, or shower should be a GFCI outlet.

How to Test a GFCI

1. Push the RESET button
2. Plug in a nightlight or similar device
3. The nightlight (or other light) should be ON
4. Press the TEST button
5. The nightlight should turn OFF
6. Push the RESET button again
7. The nightlight should turn back ON

If this process does not work, contact a qualified electrician to inspect the outlet. It's a good practice to test GFCIs monthly.



Correction to the April 2018 Newsletter: Different Types of Charging Stations

- Level 1 is a wall outlet at 120v, charge time is in the 4-10 hour range
 - o Good for home charging or long stay overs
- Level 2 is a 240v charger that will charge in the 2-8 hours
- DCFC or Level 3 is a DC fast charger that can charge some models in about a half an hour or to full capacity in about an hour

Dates to Remember

May 20
May 28
May 31
June 9

Broadband & Electric bills due
Office Closed - Memorial Day
Board of Directors Meeting
Annual Meeting



Ways to Pay

At Arrowhead Cooperative, we believe that paying your bills should be secure, convenient, and simple. Here are some easy ways to pay your electric or broadband bill.

1. Pay online with SmartHub

Both Arrowhead Cooperative and True North Broadband offer easy online access to your account so you can see your current bill, past bills, payments, and more! You can sign up for automatic payments with a checking account, savings account, or credit card. You can also make a one-time payment.

Electric: accimn.smarthub.coop

Broadband: truenorth.smarthub.coop

2. Pay by mail

Send a check, cashier's check, or money order addressed to

Arrowhead Cooperative
PO Box 39
Lutsen, MN 55612

Please include your name and account number with your payment & remember to send separate payments for electric and broadband.

3. Pay by phone

During office hours (Mon-Fri, 8am – 4:30pm) you can call our office at 800-864-3744 and pay your bill (electric or broadband). We accept payments from checking or savings accounts and all major credit cards.

4. Drop it off

Arrowhead Cooperative shares a payment dropbox with Como Propane in Grand Marais. You can leave check or money order payments addressed to Arrowhead Cooperative in the box outside the Como office at 2 E Hwy 61.

There is also a drop box outside our office in Lutsen or come on inside and say hi.

Remember that electric and broadband bills must be paid separately, but feel free to put them both in the same envelope.

Right-Of-Way

Rights-of-way clearing pauses during the winter months. We will resume as soon weather permits. Keep in mind, clearing and hazard tree removal can happen at any time, in any area as needed.

What can you do to help?

- Please be sure the right of way is clear of personal items to ensure the mowers and equipment can pass through with ease.
- Brushing and/or mowing your private right-of-way from the meter to your home, following your electric or fiber line, would be extremely helpful. The suggested width is 10 feet for both overhead and underground services.

Please mark survey pins, septic systems, well heads, wire or fencing with a five foot permanent reflective marker post within the right-of-way, and remove any personal items that may be damaged by flying debris. Arrowhead Cooperative will not accept liability for damage of these items if not notified. If you do not live at your service address, please call the office to inform us of known obstacles in your right-of-way.

Arrowhead Cooperative encourages members to contact the office with any questions or concerns regarding Right-of-Way clearing.

Arrowhead Cooperative True North Broadband

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www.truenorthbroadband.com

General Manager: Joe Pandy
Board President: Scott Harrison
Newsletter Editor: Yusef Orest & Sara McManus
Cooperative Board Meeting last Thursday of each month @ 9:00 a.m. with the exception of November and December due to the holidays.

