

A newsletter from Arrowhead Cooperative

The High Line

By Line

September 2018, vol. 23



A Touchstone Energy® Cooperative 

2018 Heating Season Rebates!

Arrowhead Cooperative has a number of rebates to help you upgrade your heating system. Remember rebates funds are limited so call today to learn more!

Thermal Storage Heating Rebates - \$50/kW!!

Interruptible Electric Heating Rebates - \$50/kW!!

Storage Water Heating Rebates - \$400/unit!!

**must be larger than 80 gallons*

Interruptible Water Heating Rebates - \$200/unit!!

**must be 50 gallons or more*

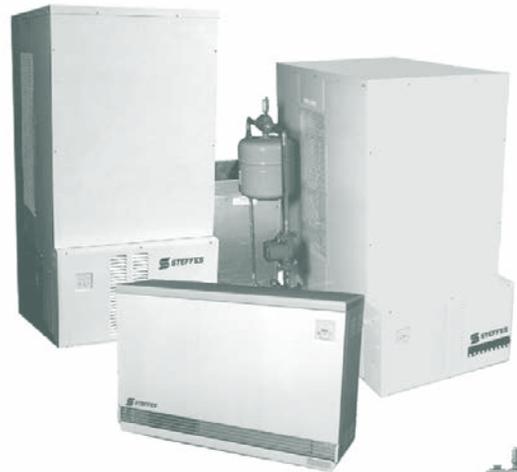
Our Member Services team is happy to talk to you about your heating system and we can coordinate with your contractor to maximize your efficiency and your savings.

Don't forget our off-peak rates!

Take advantage of Arrowhead Cooperative's load management electric rates! We offer reduced kilowatt hour rates for two types of heating systems.

Electric Thermal Storage, often called off-peak or ETS, is a low rate of \$0.0515/kWh

Interruptible, often called Dual Fuel, is a low rate of \$0.0653/kWh



Call or email us to find out more information about our load management rates and how they compare to your current heating system! 800-864-3744 or newsletter@aecimn.com



Save the Dates!

October is National Cooperative Month
Celebrate with Arrowhead Electric Cooperative
Member Appreciation Week: October 15-19



Time to Submit Photos for the Arrowhead Cooperative Calendar

Submit a photo to be included in the 2019 Arrowhead Cooperative Calendar!

It is easy and fun:

1. Choose a photo you have taken.
2. Send it to us.
3. Come by our office during Member Appreciation Week in October and vote for your favorites to be included in the next calendar.

The details:

1. Only Arrowhead Cooperative members, directors, employees and their family members are eligible.
2. Two entries per membership will be accepted.
3. Please include your name, phone number, email address, and member number or account number.
4. For each submission we need 1 cleanly printed photo AND 1 digital copy.
5. Photos can be either horizontal or vertical orientation.
6. Submitted photos become the property of Arrowhead Cooperative and may be used in other publications or digital media. Photos will not be returned.
7. Deadline: Friday, October 5th.
8. Email photos to Newsletter@aecimn.com AND mail prints to Arrowhead Cooperative PO Box 39 Lutsen, MN 55612



Mail printed photo to
Arrowhead Cooperative
PO Box 39
Lutsen, MN 55612

You must also Email your photo

to Newsletter@aecimn.com
Include your name, address,
& contact number.



2018-2019 Heating Season Load Management Maintenance and Device Changes

Arrowhead Cooperative's load management programs are an important part of managing electric demand on our distribution system. By controlling the time of day these systems use power we can avoid purchasing electricity at expensive peak rates. Instead, we are purchasing the bulk of our power at lower-cost off-peak times.

Last winter we conducted field tests, verifications, and maintenance of our load management system and the devices (also called radio receivers) connected at our members' service locations. Our current equipment is reaching the end of its useful life and needs to be replaced. The studies we did last year helped us develop a plan for the replacement system.

These new load management devices will allow Arrowhead

to operate the load management system more dynamically, offer more program options in the future, and allow for two-way communications that will provide the flexibility that both Arrowhead Cooperative and our members need to manage modern electric loads.

When we are ready to begin replacing equipment later this fall we will contact members as needed to schedule device replacement and associated system maintenance. Over the next few months we will provide members with more information about the new load management devices and the process for device installation.

We look forward to working with our members to replace this equipment and ensuring that you are enjoying your participation in Arrowhead's load management programs.

Important notes for members participating in Arrowhead Cooperative's load management programs:

- 1) Always ensure that the power is in the on position to the load management device (radio receiver).
- 2) As stated in your load management agreement, the Cooperative is allowed to inspect the installation and operation of the radio receiver device at all reasonable hours.
- 3) Arrowhead actively monitors meter data for all load management accounts to ensure that enrolled equipment is responding to load management control signals.

To assist us, if you need to update your contact information or notify us about any changes to your load management/off-peak service please do so by calling (800-864-3477) or emailing (newsletter@accimn.com).

Right of Way Clearing Resumes in September

Arrowhead Cooperative has hired Northern Clearing to do right of way clearing for our power and fiber lines. Based on the assessments done by Davey Resource Group, the contractors will be working to update and maintain rights of way for our lines from the Gunflint Lake area down the trail to Devil Track Lake.

Members in the Gunflint Trail area are already being contacted by our project managers from Davey Resource Group to discuss any clearing required on their property.

Energy Efficiency Tip of the Month

Turn off kitchen, bath and other exhaust fans within 20 minutes after you're done cooking or bathing. When replacing exhaust fans, consider installing high-efficiency, low-noise models.

Source: energy.gov



Dates to Remember

Monday, September 3
Thursday, September 20
Thursday, September 27
Friday, October 5

Office Closed; Labor Day
Electric & Broadband bills due
Board of Directors Meeting
Deadline for photo contest



Right of Way

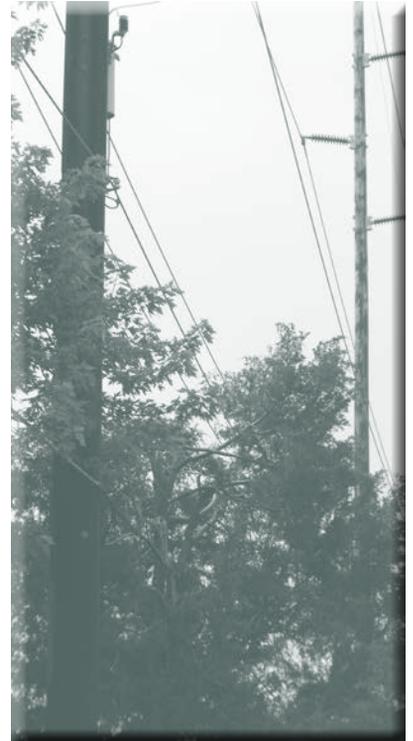
Rights-of-way clearing has paused while our contractors complete their assessments. Clearing will resume after Labor Day. Our contractor will continue contacting members from the Gunflint Lake area down through the mid-trail area to discuss ROW maintenance on their property. Keep in mind, clearing and hazard tree removal can happen at any time, in any area as needed.

What can you do to help?

- Please be sure the right of way is clear of personal items to ensure the mowers and equipment can pass through with ease.
- Brushing and/or mowing your private right-of-way from the meter to your home, following your electric or fiber line, would be extremely helpful. The suggested width is 10 feet for both overhead and underground services.

Please mark survey pins, sprinkler systems, septic systems, well heads, wire or fencing with a five foot permanent reflective marker post within the right-of-way, and remove any personal items that may be damaged by flying debris. Arrowhead Cooperative will not accept liability for damage of these items if not notified. If you do not live at your service address, please call the office to inform us of known obstacles in your right-of-way.

Arrowhead Cooperative encourages members to contact the office with any questions or concerns regarding Right-of-Way clearing.



Reminder for True North Subscribers:

You can suspend your True North service once per year for a minimum of one and a maximum of six months. If you have suspended your service in the past, you must be active for six months before you are eligible to suspend again.

Suspended service rate is \$10/month per service.

Please notify us at least two business days before you would like your service activated or suspended.

Toll free: 877-602-7769 Direct: 218-663-9030

Email: TrueNorth@arrowhead.coop

true  **NORTH**
broadband access

Arrowhead Cooperative True North Broadband

Post Office Box 39
5401 West Hwy. 61
Lutsen, Minnesota 55612-0039
Phone 218-663-7239
Toll Free 1-800-864-3744
Fax 218-663-7850

www.arrowhead.coop
www.truenorthbroadband.com

Interim General Manager: Jenny Kartes
Board President: Roger Opp
Newsletter Editor: Sara McManus and Yusef Orest
Cooperative Board Meeting last Thursday of each month @ 9:00 a.m. with the exception of November and December due to the holidays.

