

A newsletter from Arrowhead Cooperative

The High Line

By Line

March 2019, vol. 24



Arrowhead Cooperative Needs You!

You are needed to serve as an Arrowhead Cooperative Board Member!

In 2019 there are three districts up for election:

District 3 – Gunflint Trail

District 6 – Lutsen

District 7 – Tofte/Schroeder

Note: The entire membership votes for the directors. Ballots are mailed with the annual report prior to our annual meeting in June.

What does the Board of Directors do?

The Board meets once a month. They receive updates from the managers and review financial reports.

The Board hires the General Manager and delegates duties, responsibilities, and authority to the GM.

The Board, with the General Manager, makes decisions about the annual operating budget.

The Board has the authority to direct the management

of the cooperative, including determining rates and developing the rules and regulations that govern service to the members.

Who can be a director? You can!

The qualifications to serve:

- Be an Arrowhead Cooperative Member
- Live in the district you wish to represent
- Willing to attend regular meetings (time and travel are compensated)
- Have an interest in shaping the future of Arrowhead Cooperative

If you are interested in learning more about serving on the Arrowhead Cooperative Board please contact: Lynne Wiitala at 218-663-7239 or email newsletter@accimn.com.

The nominating committee will be meeting in mid-April 2019.

Operation Round Up Grant Applications for 2019 Available Now!

Do you know a great local non-profit organization that could use some extra funds or has a project they are interested in achieving? Arrowhead Cooperative's Operation Round Up provides grants to groups serving Cook County.

Projects funded in 2018 include:

Safe Routes to School

Cook County YMCA

Cooperation Station Child Care

Clay Club at ISD 166

Grant guidelines and application forms are available now on Arrowhead Cooperative's website (arrowhead.coop). The applications are due in Arrowhead Cooperative's office by 4pm on Monday, April 29, 2019. Awards will be distributed at Arrowhead Cooperative's Annual Meeting on June 8, 2019. For more information please email Yusef Orest at yorest@arrowhead.coop.



North Shore electric vehicle charging: Arrowhead member-owners can now fast-charge electric vehicles all the way up the North Shore

Arrowhead Cooperative, through an initiative approved by the Board of Directors, has begun installing electric vehicle chargers in Cook County. Arrowhead member-owners expressed interest in having access to electric vehicle (EV) charging infrastructure in a recent survey. Now member-owners can easily access charging stations in Cook County. In total four level two chargers and three fast-charging units will be added.

To date there are three locations under development, two of which are operational:

Lutsen - There is one 7.7 kW level two charger available at Arrowhead Cooperative's headquarters – this charger is available for free usage to Arrowhead Cooperative members visiting our offices.

In Downtown Lutsen you will find another level two charger and a 25kW fast charger adjacent to Clearview General Store.

Grand Portage – There is a 7.7 kW level two charger and a 25kW fast charger located along the west side of the casino at the curb in the parking area.

Future – Arrowhead is working on a partnership with the city Grand Marais to install a 7.7 kW level two charger and a 25kW fast charger in downtown Grand Marais.

The chargers are part of our initiative to make electric vehicle charging accessible to Arrowhead member-owners. The 25 kW fast chargers will be able to charge your electric vehicle at a rate of approximately 100 mile of range/hour and the level two chargers should be able to charge at approximately 22 miles or range per hour.

The charging network access is available through Greenlots for the fast-chargers. You can download the mobile app for Greenlots on your smartphone, or you can order a key fob from Greenlots.com. Level two chargers will be available freely to Arrowhead members.

This project was made possible through our partnership with Great River Energy and ZEF Energy.

Want to charge at home? Arrowhead supports zero-emissions driving with the Revolt and ChargeWise programs.

Revolt offers EV owners the opportunity to power their vehicles with 100% renewable energy.

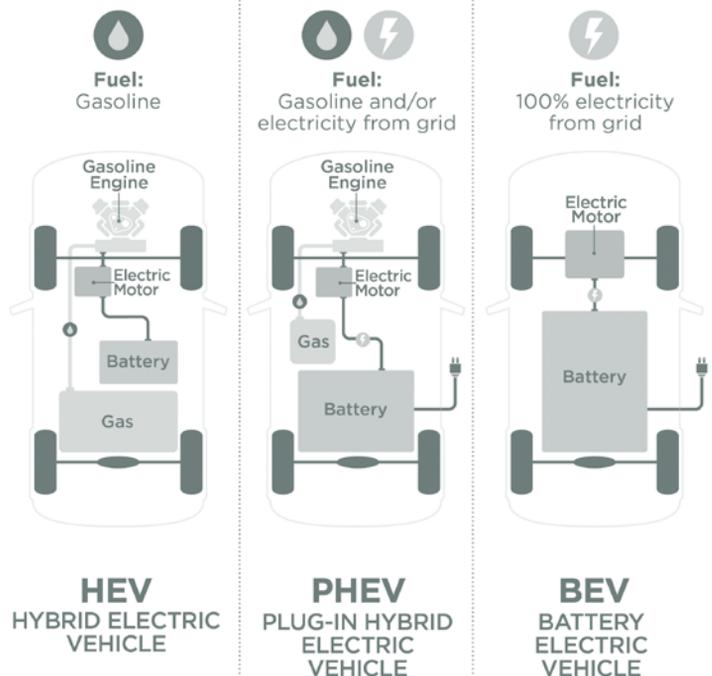
ChargeWise allows our EV owners to charge their electric vehicles at a lower off-peak charging rate, just like our space heating off-peak participants.

There are lots of resources for member-owners who are interested in having an electric vehicle. Check out the following websites: www.plugintomn.com or www.plugshare.com or www.greenlots.com. These sites are a great start for learning how you can drive EVs locally in Cook County!

As always, if you have questions or would like to learn more, please contact us directly at 218-663-7239 or 800-864-3744.

Types of Electric Vehicles

If you're looking to purchase an electric vehicle, use this cheat sheet to help determine the various options. Drivers can choose between three types of electric vehicles (EVs). EVs are classed by the amount of electricity that is used as their energy source.



Source: Electric Power Research Institute



True North Broadband News

What's on?

YouTube TV is now available in our area! YouTube TV is a TV streaming service that lets you watch live TV through your internet connection instead of with cable or satellite. You can also record programs to watch later. Local Duluth channels are included. The cost is \$40 per month, with no cancellation fees.

Watch on your smart TV, Chromecast, Roku, Apple TV, Xbox, or many other devices. Visit tv.youtube.com/welcome/ for more information.

Watch List

NCAA Men's Basketball Tournament

For the access to the most games, you can use Hulu with Live TV (\$39.99/month) or YouTube TV. Both options include CBS, TBS, TNT, and TruTV.

NCAA Women's Basketball Tournament

Most of the games will be on ESPN and ESPN2. Both channels are available on Hulu with Live TV, YouTube TV, or Sling Orange (\$25/month).

For an updated overview of your streaming tv options, visit TrueNorthBroadband.com.



Need for Speed

A minimum download of speed of 10Mbps or higher is usually recommended for quality streaming. Keep in mind, HD TVs will require more bandwidth (closer to 25Mbps). For best results, we recommend using an ethernet connection from our equipment to your TV or streaming device.

True North Broadband brings you a superior internet connection. Our internet packages start with 100Mbps so you have enough bandwidth for streaming even with other devices connected. True North's Superior Wifi gives you whole home wireless coverage with exceptional service and support. Contact us today to upgrade your speed.

Energy Efficiency Tip of the Month

Consider insulating your hot water pipes. Doing so can reduce heat loss, allow you to lower the temperature setting and save an additional 3 to 4 percent per year on water heating.

Source: energy.gov



Dates to Remember

March 10	Daylight Saving Time begins
March 20	Broadband & Electric bills due & the first day of spring
March 28	Board of Directors Meeting



Winter Bill Help Available

Do you or someone you know need help paying your electric bill this winter? The Minnesota Cold Weather Rule helps homeowners and renters protect and reconnect heat during the winter months beginning October 15.

If you are worried about paying your electric bill on time, contact Arrowhead Cooperative at **800-864-3744** BEFORE the due date of your bill. You will need to fill out the form in the Cold Weather Law brochure. You can call our office to get a form sent to you. After you return the form to us we can help you make a payment arrangement so that your power does not get shut off.

If you need additional help you can also call the following numbers

Energy Assistance Hotline: 1-800-657-3710

Arrowhead Economic Opportunity Agency (AEOA):
1-800-662-5711

Grand Portage Energy Assistance: 218-475-2822

Salvation Army Heatshare: 1-800-842-7279

In order to keep your electricity on you must make a payment arrangement with Arrowhead Cooperative and stay current on your payments. If you are income-eligible, you must also apply for AEOA Assistance. This is true for all residential customers, even senior citizens or families with children.

Please call our office if you have any questions about getting help with your electric bills. We are happy to help you get the assistance you need to stay safe and warm this winter.



Right-Of-Way

Right-of-Way clearing has paused for the winter. Keep in mind, clearing and hazard tree removal can happen at any time, in any area as needed.

What can you do to help?

- Please be sure the right of way is clear of personal items to ensure the mowers and equipment can pass through with ease.
- Brushing and/or mowing your private right-of-way from the meter to your home, following your electric or fiber line, would be extremely helpful. The suggested width is 10 feet for both overhead and underground services

Please mark survey pins, sprinkler systems, septic systems, well heads, wire or fencing with a five foot permanent reflective marker post within the right-of-way, and remove any personal items that may be damaged by flying debris. Arrowhead Cooperative will not accept liability for damage of these items if not notified. If you do not live at your service address, please call the office to inform us of known obstacles in your right-of-way.

Arrowhead Cooperative encourages members to contact the office with any questions or concerns regarding Right-of-Way clearing.

Arrowhead Cooperative True North Broadband

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Board President: Roger Opp
Newsletter Editor: Yusef Orest
Cooperative Board Meeting last Thursday of each month @ 9:00 a.m. with the exception of November and December due to the holidays.
This institution is an equal opportunity provider and employer.

